

Rose Villa Surgery

PPG Meeting

Date / Time	Friday 21st April 2023	
Venue	Rose Villa Surgery	
Attendees	(JC) Joanne Copeland – Practice Manager	(AN)
	Alison Popham	
		Action
Welcome		
JC- Welcomed AN to the meeting. Everyone introduced their self. Sorry we have not had a meeting in a while but due to the pandemic everyone was worried being a small room.		
Last meeting:		
<p>CU- Explained that we are now a teaching practice now that SU has been signed off to teach training medical students, she has worked very hard to do this. Today we saw our first two and it was very positive both from students and staff.</p> <p>As of February 2020, we will be having a prescribing medical student. We need to keep all these training doctors here as we have a big shortfall, and it is needed to try and entice them to stay. So, training them here will hopeful encourage them to.</p>		
PCN		
Ok so what is the PCN all about		
So, working in our PCN		
<ul style="list-style-type: none"> • Pharmacist who will deal with medication reviews any hospital letters that come in with new medication on • Physiotherapist who candela with aches and pains, joints issues and do face to face appointments here of a Saturday • Social prescriber who can help with completing forms any social issues direct patients to groups going on in the community • Health coach who can support you with any issue you are struggling with not taking medication as should she is here to listen to patients • Care coordinators who see our housebound patients for their needs • Mental team that we can talk to patient with depression anxiety needs • Neighborhood team care coordinator who can deal with patient with complex needs and any agency who may help 		

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<ul style="list-style-type: none">• Practice nurse who can do smears, dressing, pill checks, B12 Depo• ANP who deal with a wide range of illness• Physician associates deal a wide a range of illness• Doctor which we all know what they do• Covid clinic which we book patient that are due for the boosters <p>I hope this helps you understand what is going on in the surgeries now, but this is taking the pressure of the surgeries so much.</p>	
<p>Patients:</p> <p>All patients-</p> <ul style="list-style-type: none">• That was so useful knowing all the different people working within the surgery• Always helpful staff• Always happy to help and advises• So pleased with surgery <p>Informed patient to complete friends and family's also to go on NHS choices and leave comments</p>	
<p>AOB:</p> <p>Blood test- for our diabetic and elderly patient we will do bloods at the surgery now</p> <p>Also on 16th May we are doing an open day to inform patients what is going on in the community and blood pressure weight so please poop along</p> <p>Meeting Closed</p>	
<p>Next meeting – to be arranged</p>	